

# Current OPS Pulse



"NEED TO BE FASTER, MORE AGILE, LESS BUREAUCRATIC, NEED TO FIGHT THIS EVERYDAY"

APRIL 2006

VOLUME 1, ISSUE 2

## INSIDE THIS ISSUE:

OPSEC	2
PLANS	2
EXERCISE BRANCH	3
FORCE PROTECTION	3
NORTHCOM PLANS	3
LESSONS LEARNED	4
QUICK CARD	4

## FROM THE DIRECTOR OF CURRENT OPS & PLANS AT THE MILLER OPERATIONS CENTER

We have received several comments about the "The Pulse" from the field. I'd like to thank you for your comments; we appreciate you taking your time to provide feedback.

The lead article for this month's issue is "What is knowledge management?" Please take the time to read the article and provide feed-back. You can provide your comments to the following email address: [PulseT@HQAMC-EXCHG.ARMY.MIL](mailto:PulseT@HQAMC-EXCHG.ARMY.MIL) or directly to the author of the article. The author's contact information is

located at the end of each article.

We also like you or one of your team members to submit articles for publication that you believe would be of interest to our community. Please submit your articles to LTC Jonathan Watson or Ms. Heather Wilson at the following email address:

[PulseT@HQAMC-EXCHG.ARMY.MIL](mailto:PulseT@HQAMC-EXCHG.ARMY.MIL)

Thanks for your support!

COL Hugh Robinson

## KNOWLEDGE MANAGEMENT

### What is Knowledge Management?

Many of you have probably asked the same question. What exactly is knowledge management? Knowledge management (KM) is "a systematic set of processes and tools that allow an organization to generate value from its intellectual and knowledge based assets". In so many words, this quote refers indirectly to each one of us, at the G-3! It was this notion that motivated the adoption of a KM methodology where the Commanding General stated, "...Our future is in collab-

oration, shared knowledge, transparency, a common operating picture, agility, and adaptability to remain consistently ahead of our competitors." The G-3 should be the birthplace for the development of values, or assets, which produces examples for the KM process.

The KM process is exemplified in the use of the various computerized systems that are resident in the G-3.

In the context of the G-3, use of some of the resident tools, specifically, InfoWorkSpace (IWS), JLAT, BCS3, and GCCS-A, can produce an almost immediate  
(Continued to Page 2)

(Continued from Page 1)

diate response to a real world scenario. For example, during one morning's daily Battle Update Brief (BUB), which is carried over the IWS system, it is mentioned that a specific part is needed in-theatre for an Abrams tank. The tank is part of a convoy which is in route to a battle zone and its movement is mission critical. The

subject matter expert for BCS3 is alerted and makes use of the system to locate the re-supply trucks, based on tank's RFID tags. The tank part will be reflected in the next month's readiness reporting featured on the GCSS-A system. JLAP can make the projected assessment of troops needs based on size and time-based daily requirements and this information can

be in turn, voiced over IWS collaborative with those in-theatre.

**Contact Info:**

Mr. Leon Douglas - Knowledge Manager  
(703) 806-9405, DSN: 656-9405

## OPERATIONS SECURITY (OPSEC)

### Essential Items of Friendly Information (EEFI)

An EEFI is an unclassified (or otherwise not legally restricted) piece of information that, by itself, does not reveal any classified (or otherwise legally restricted) information but, in combination with other information, could do so by helping target both weaknesses and high-value objectives.

How can the really key bits of unclassified information be identified and protected? Each level of an organization

should examine its mission and what data it uses to execute its mission. From this process those elements which could be used to determine operational plans and execution or system readiness can be identified.

Organizations and individuals need to think beyond the obvious to what specific bits or pieces of data they handle which could reveal exploitable data. Such items can be as complex as a supply demand algorithm or as simple as a list of guard posts. Whatever the mission of an

organization or the duties of an individual there are EEFI's embedded in what is done collectively and individually. What must be done is to identify them and continually review them for currency and applicability.

**Contact Info:**

Mr. Mack Truslow  
(703) 806-9352, DSN: 656-9352

## PLANS

### Doctrine and Policy Section of the LAP/LOGCAP/CoB Doctrine Team

The Doctrine and Policy Section of the LAP/LOGCAP/CoB Team are in the process of developing and revising several Army Regulations and AMC Regulations associated with the Logistics Assistance Program (LAP) and Army Transformation. AMC, AFSC, LCMCs and the LAP are undergoing many changes as the Army transforms to a modular force. DA has approved AMC's Concept Plan for Logistics Assistance to Army Modular Forces. This concept plan highlights the Logistics Assistance Representative (LAR) as an

integral part of the Army Brigade Combat Team, the Logistics Support Element (LSE), and the Army Field Support Brigade (AFSB) organizations. New doctrine is required to identify the new tactics, techniques, and procedures required to support the new modular structure.

The Doctrine and Policy Section has two individuals responsible for updating, rewriting, and revising AMC pamphlets, policies and regulations pertaining to the ASC, AFSB, LAP and Contractors on the Battlefield. To date, the team has completed AMC-R 500-4. Army Field Support Brigade Operations (Mobilization to Demobilization), AMC-R715-9,

Contractors Accompanying the Force; and have provided their expertise in the staffing process of the following Army/Joint Publications, Regulations, and Field Manuals: Joint Publication 3-0-Joint Operations, FM 3-0-Army Operations, FM 5-0 Combat Service Support Operations, Army Regulation 700-4-Logistics Assistance and Army Regulation 715-9-Contractors Accompanying the Force.

**Contact Info:**

Mr. Tom Preston, DAC, Section Lead  
(703) 806-9598, DSN: 656-9598  
Mr. Anthony Demestihias, LMIT  
(703) 806-9010, DSN: 656-9010



## EXERCISES BRANCH

### SRFX 06/CIMX 06

Over 100 attendees representing over 25 federal, state and local organizations attended the biennial Service Response Force Exercise (SRFX) in Anniston, Ala, 2-3 March 2006. Building on the Chemical Stockpile Emergency Preparedness Program (CSEPP) Exercise at Anniston Army Depot on 1 March, the SRFX was designed as a Chemical Incident Management Exercise (CIMX) using Battle Command Training Program (BCTP) methodology. MG Jerome Johnson, CG AFSC, SRF Commander and Fed-

eral On-Scene Coordinator, sat as a member of the Unified Command (UC) under the National Incident Management System/Incident Command System. Other members of the UC included the Federal Coordinating Officer (FCO); EPA Region IV representative; Alabama State Coordinating Officer (SCO); Alabama Environmental Management representative; and four county emergency management representatives. The UC developed objectives and tasks and passed them to the various sections for consideration and resolution of issues: Planning, Administration



MG Johnson and planners at the SRFX 06/CIMX 06 Exercise.

and Finance, Logistics, and Public Affairs. Player actions were guided by senior mentors—a former SBCCOM commander and a former Director of Emergency Management in Georgia  
(Continued on Page 4)

## FORCE PROTECTION

### AMC Force Protection Conference 2006

The Force Protection staff conducted the annual AMC Force Protection Conference at Camp Robinson (National Guard Professional Education Center (NGPEC) Little Rock, Arkansas from 13 - 17 March 2006. The theme of this year's conference was 'Improving the Force Protection Posture in AMC'. The conference opened with briefings from DA, and intelligence support organizations. Mr. Biamon presented the first AMC Force Protection Awards. The winners were:

- Best Antiterrorism Innovation or Action Installation – Riverbank AAP
- Best Antiterrorism Action or Innovation Individual – Betty Ann Boker, SAMD CECOM
- Best Antiterrorism Program Installation – Adelphi Laboratory Center
- Best Antiterrorism Program Manager David Burkman, AFSB Afloat.

The remainder of the conference was devoted to instruction designed to assist installation Force Protection Officers in correcting common and persistent problems encountered by the HQ AMC Vulner-



Left David Burkman, AFSB; Center COL Wingard and to the right Mr. Biamon both from HQAMC.

ability Assessment Team. The logistical support provided by the NGPEC was superb.

#### Contact Info:

Mr. Robert Schuster,  
(703) 806-9380, DSN: 656-9380

## NORTHCOM PLANS

### Accountability and Deployment Support for Contractors on the Battlefield (CoB)

Contractors deployed with coalition forces during Operation Enduring Freedom and Operation Iraqi Freedom. For over three years, contractors have supplied invaluable support to military forces. Do we know how many are there? And where they are located?

DA, DOD and the GAO do not know their numbers or locations. AMC is spear-

heading the contractor accountability and deployment support mission for the Army and soon will be doing it for the joint community. With our Contractor Coordination Cells (3C), our contractor database tool (SPOT) and our emerging program office, we are moving towards being able to provide functional reporting and accountability for the services. We will achieve our long-term goal for the (CoB) project by standardizing business rules and processes across all services and

ensuring that policy and doctrine support the mission. The Army Chief of Staff recently approved embedding DACs in the BLST modular design further validating AMC's long-term role in the CoB mission. Where's Waldo? Simply ask our talented 3C team in the field.

#### Contact Info:

LTC Richard Faulkner  
(703) 806-9587, DSN: 656-9587  
Mr. Mike Brown, LMIT, (703) 806-9593

## Current OPS Pulse

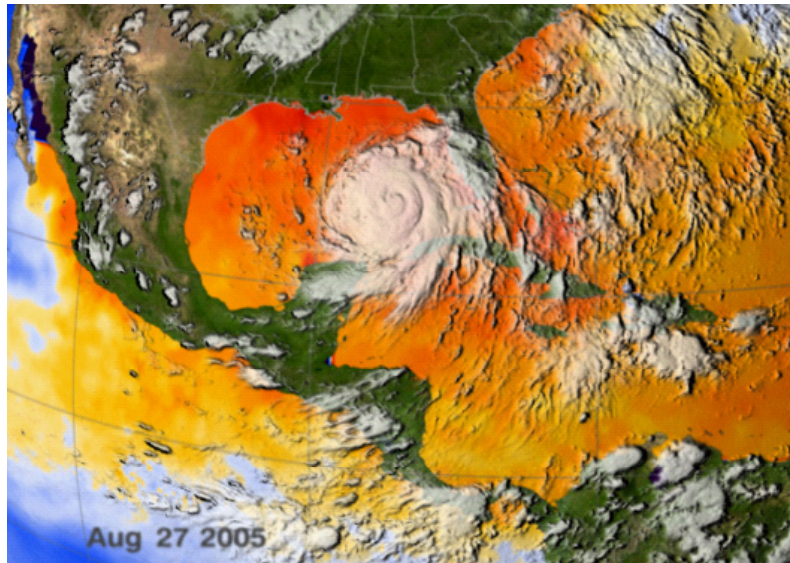
Phone: DSN: 656-9364

Fax: 703-806-9688

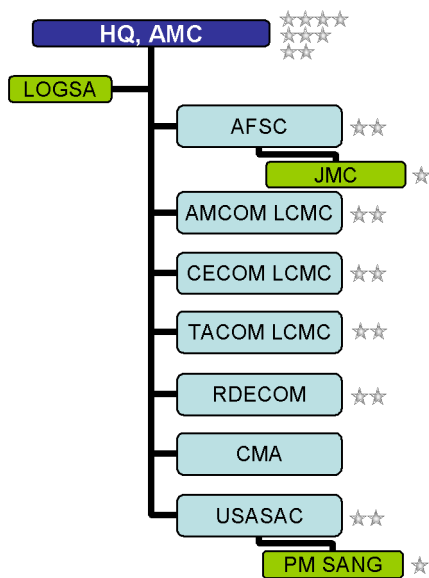
Email:

PulseT@HQAMC-EXCHG.ARMY.MIL

To submit an article for this publication's June edition, send to or inquire at the address listed above before 9 JUN 06.



### AMC BASIC ORG CHART



(Continued from Page 3)

as well as the USCG Gulf Coast Strike Team. As a result of CIMX 06, agencies will be better prepared to deal with recovery and re-entry issues after a chemical agent release.

#### Contact Info:

Mr. William B. Miller - Exercises  
(703) 806-9334, DSN: 656-9334

## LESSONS LEARNED LIBRARY

### AMC Lessons Learned From Hurricane Katrina

On August 29th, 2005, as a Category IV storm. Three days before, AMC began support to Joint Task Force Katrina that would peak at almost 200 AMC personnel. What lessons did we learn?

Lessons Learned Team members interviewed more than 30 AMC personnel, supported units and Task Force logisticians to identify perceptions and issues.

Perceptions of AMC's support were very positive, especially:

- Responsiveness
- LAR Technical Proficiency
- MMCS Commo Support
- Ops Center Functionality

Interviews also revealed areas for improvement:

- Increase the number of AMC experts as liaisons to the JTF
- Improve and enforce validating unit needs
- Establish a common operating picture of AMC assets
- Pre-write orders, plans, and shells

The Lessons Learned Team conducts in-depth studies of AMC issues through research and interviews.

#### Contact Info :

Mr. Marty Herbert  
Mr. Jamie Knies  
(703) 806-9341, DSN: 656-9341

# THE PULSE